



*****Reminder: We've MOVED*****

Amidst the pandemic we moved in August 2020 from Poulsbo to **Bremerton**. Please ensure you've updated our contact info (especially Accounts Payable) before the forwarding service is discontinued.

The Computer Manager, Inc
PO Box 4091
4110 Kitsap Way, #101
Bremerton, WA 98312
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ACA International Convention & Expo

Will you be in attendance (July 26-28) at this year's event? We'd love to meet you at Booth 308!

Industry Updates

Much is being determined about the US Court of Appeals Eleventh Circuit's Hunstein ruling this Spring and its broad, long-range effects on the accounts receivable management industry via litigation under FDCPA.

At its core lies 15 USCA 1692c(b) wherein communications connected to transmitting debt collection data to a mail vendor are an unauthorized third-party disclosure and that that violation is considered "concrete injury."

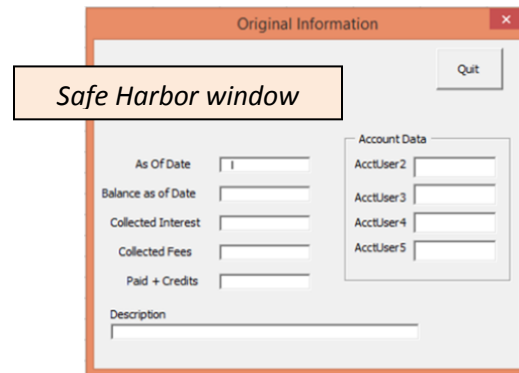
The ruling raises concerns for potential conflicts with Regulation F taking effect November 30 (or January 29 if extended). Proactive industry members are preparing to comply by November.

Further information can be found at insideARM, or at ACA International.

What We're Working On

Friendly notice: all updates regarding Regulation F requirements are only released in Power-S & Prestige-S. If you are unsure about your version or would like to discuss upgrading, please contact us.

- ❖ Safe Harbor Notice addition: tentative rollout Summer 2021
- ❖ In the queue: Debtor contact frequency (7-7-7)



Collecting Accounts in Nevada?

If you are collecting *medical accounts* in Nevada, you may have questions regarding meeting conditions of S.B.248, the new Nevada medical debt collection law effective July 1. Debt\$Net is capable of helping you meet credit reporting needs for impacted accounts. Additionally, questions may exist regarding wording on debtor notices and the ability to charge fees on accounts. Please contact our Support Department with any questions and we can assist you in meeting the new requirements.

Staff Updates

We are pleased to welcome Marissa to TCM's team, assisting in office management, customer service, and marketing. She looks forward to speaking with you!

Debt\$Net® Software Tips

- Does your data placement file name contain blank spaces? Is it more than 40 characters? These may cause intermittent errors.
Good: C:\uploads\my_file.csv | *Stop:* ...my file.csv
- Did you get a *Probable network connection failure* error? Your workstation may be having network issues talking to the server. Try rebooting the workstation as this often resolves the problem.

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SALE



1 Extended Service Option
(ESO)

or

Adding 1 User

Expires August 31, 2021

*Discount does not apply to set-up fees