

PRESS RELEASE

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TCN Announces Partnership with Debt\$Net© to Offer Integrated Telephony Services

St. George, UT, August 2011 - TCN Inc. today announced a partnership with The Computer Manager, Inc., a leading Washington-based debt collection software company that produces Debt\$Net© Collection Software. The partnership will enable Debt\$Net© users to utilize TCN web-based telephony services that are integrated with Debt\$Net© Collection Software.

Debt\$Net© users will now be able to utilize TCN's leading customer contact technologies directly from the Debt\$Net© interface. This integration will vastly improve manageability and will save IT staff hours, as accounts are selected and sent to TCN via Debt\$Net©, and call results are automatically returned after the campaign is finished with the proper result codes.

Additionally, customized TCN messages and call campaigns will be available for all Debt\$Net© users, as well as special features like agent screen pops that contain customer information.

The TCN/Debt\$Net© integration includes:

- Outbound predictive dialing, allowing agents to speak with more consumers in less time
- Inbound IVR, enabling consumers to connect to the right agents
- High-volume automated messaging, delivering "Foti-compliant" messages, easily scaling up or down to drive inbound volume to agents
- Skills-Based Routing, ensuring the right customer gets to the right agent

The partnership with TCN represents an important step for Debt\$Net© users, said Terrel Bird, President and CEO of TCN Broadcasting. "Many businesses cannot take advantage of sophisticated hosted dialing because they lack the in-house resources to integrate business and technology processes. Now every Debt\$Net© user can quickly and seamlessly use TCN technology as if they had created it for their own needs."

Debt\$Net© users interested in using the TCN integration should contact a Debt\$Net© or TCN representative.

About TCN:

As a leader in the voice broadcasting industry since 1999, TCN Broadcasting is recognized worldwide as the preeminent global provider of on-demand, end-to-end Interactive Voice

Communication (IVC) solutions. Their cutting-edge communication technology has rendered expensive hardware, subscription software and crowded call centers obsolete. For additional information, visit www.tcn3.com.

About The Computer Manager:

Founded in 1987 by principals Tony La Magna and Gary Grout, the company has developed and provides the industry their premier core product, Debt\$Net©, as well as supporting software modules, training, custom programming, and technical support. Debt\$Net© has provided collection agencies, law firms, debt buyers and in-house collection departments with one of the most comprehensive debt collection systems in the industry. Proven in the field, Debt\$Net© collection software has satisfied the debt recovery requirements for over 1,000 companies specializing in Retail, Commercial, Medical, Receivables Management, and Check Collections.