DEBT$NET®
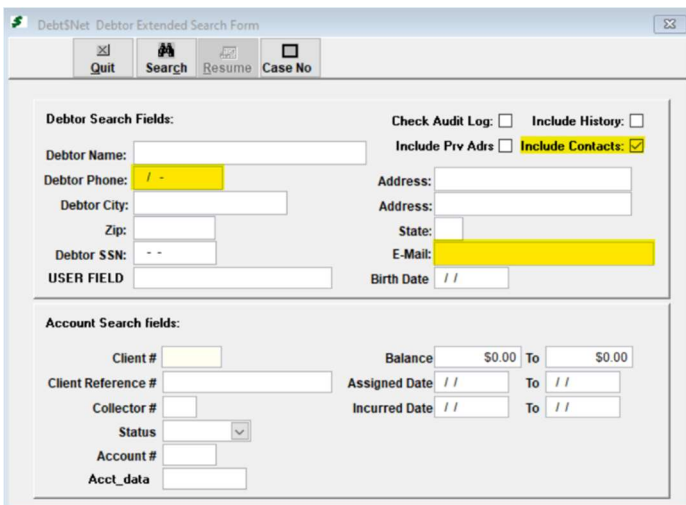Collection Software from TCM   The Computer Manager

Newsletter

Prestige 23 Feature Spotlight:
Searchable Debtor Contact Preferences: Email & Phone Search Added

Debtor Extended Search now includes searching in results from the new Debtor Contact Management menu for Prestige23. When the "Include Contacts" checkbox is checked in the Extended Search Form, anything typed into the "Debtor Phone" or "E-Mail" boxes will go check the new Debtor Contact Management menu for potential matches and include them in the list of results.

Holiday Closures

The Computer Manager, Inc. a.k.a. Debt$Net, will be closed the following times and/or dates:

- *Nov 28-29, 2024 – Closed*
- *Dec 24, 2024 – Open until Noon Pacific Time*
- *Dec 25, 2024 – Closed*
- *Jan 1, 2025 – Closed*

Should you need assistance during these dates, our Support@debtnet5.com account will be monitored.

Tech Support Tips

Q: *How do I zero out month-to-date & year-to-date activity?*

A: Activity numbers track many types of data, breaking activity numbers down by the current month, current year, and total activity. D$N tracks items such as quantity and dollars of accounts assigned, plus quantity and amount of payments received. Activity numbers are updated for each client, collector, and salesman, every time there is an associated activity. First, print activity reports for clients, collectors, and salesmen *before* running 'Clear Month to Date' to begin succeeding month tracking.

--WARNING!--

If your agency runs Clear Month-to-Date between 12/16/2024 and 1/15/2025, **both the Month-to-Date and Year-to-Date totals will be zeroed out;** it's how Debt$Net® separates 2024 and 2025. We recommend running Clear Month-to-Date at day-end on the final day of the month (and year in this case), or first thing on the first day of 2025 **prior to any business being entered.** This includes transactions and new accounts.

First time processing year-end? We'll gladly schedule an appointment for a little Training help. *Training hours are less expensive than Tech Support hours!*

Year End is fast approaching and the tax break window is closing soon!
Reach out today about that programming project you've been putting off.

"Gobble Up" Custom Programming Sale!*

10% off First Project

15% off Second Project

20% off Third & Subsequent Projects

*Authorization & Payment required by 12/31/2024

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