

## Prestige 23 Free Feature Spotlight

### New Collector Productivity Report Now Available

Each month, The Computer Manager, Inc. is excited to reveal a new feature or module available to all Prestige 23 users who are currently on support. This month's feature is the new Collector Productivity Report. This report can be run automatically during the day based on a user-defined timeline.

Collection managers no longer have to stop what they are doing to run productivity reports; the data is gathered regularly, and managers can review the reports at their convenience.

If you are currently using Prestige 23, please reach out to our support department to learn more and have this great new report added. Not on Prestige 23 yet, but would like this report? Please contact [julee@debt.net](mailto:julee@debt.net) to discuss upgrade options.

Collector Productivity Report  
Today's Results for J. Jones

Desk #	User Name	DIRECT		INDIRECT		NONE		ALL RESULTS	
		#	%	#	%	#	%	#	%
27	Patrick	0	0.00%	1	100.00%	0	0.00%	1	100.00%
		00:00:00	0.00%	00:01:15	100.00%	00:00:00	0.00%	00:01:15	100.00%
		00:00:00	0.00%	04:15	100.00%	00:00:00	0.00%	04:15	100.00%
27	Payton M	0	0.00%	1	100.00%	0	0.00%	1	100.00%
		00:00:00	0.00%	00:01:30	100.00%	00:00:00	0.00%	00:01:30	100.00%
		00:00:00	0.00%	01:30	100.00%	00:00:00	0.00%	01:30	100.00%
4	Dan F	0	0.00%	2	100.00%	0	0.00%	2	100.00%
		00:00:00	0.00%	00:14:00	100.00%	00:00:00	0.00%	00:14:00	100.00%
		00:00:00	0.00%	07:00	100.00%	00:00:00	0.00%	07:00	100.00%
3	Drew B	1	50.00%	1	50.00%	0	0.00%	2	100.00%
		00:04:00	50.00%	00:01:00	50.00%	00:00:00	0.00%	00:05:00	100.00%
		04:00	80.00%	01:00	20.00%	00:00	0.00%	05:00	100.00%

## New Mailing Address

Please take a moment to update your records

**The Computer Manager, Inc.**  
**1600 West 2200 South Suite 410**  
**West Valley City, UT 84119**

## Debt\$Net User Forum Dates

Mark your calendars and join us for our virtual dates

Our virtual User Forums are a fantastic way to share your needs, ideas and hear from other Debt\$Net Users. Find out what the next Prestige 23 Free Feature will be!

- Thursday, September 18<sup>th</sup>
- <https://debt.net/userforumsept.rsvpify.com>
- Tuesday, October 14<sup>th</sup>
- Thursday, November 20<sup>th</sup>
- Tuesday, December 16<sup>th</sup>



## Custom Programming Requests Best Practices

How to make the most of your request and save money

Do you have a custom programming request sitting on your desk just waiting to be sent off? How would you like to learn some tips to efficiently submit your request and likely save you money?

Join Julee and Dave on **Thursday, September 25<sup>th</sup>** for a webinar on custom programming best practices. We will cover the tips and tricks on how to save money on that quote.

Email Julee at [julee@debt.net](mailto:julee@debt.net) to receive the meeting link.

## Customer Feedback is #1 Sharing ideas to help make Debt\$Net the best

Do you have an idea to make Debt\$Net better? Or maybe feature that would save you time? Let us know! Your feedback is what builds our new feature list. Tell us what you would like to see. Send your ideas to [julee@debtnet5.com](mailto:julee@debtnet5.com).



### Dave's Corner

#### A note from the President of TCM, Inc.

Greetings, fellow users. I hope this email finds you all well and business is booming. For this month's message, I wanted to share with you a link to the last newsletter I wrote for my collection agency clients.

I've been authoring my newsletter since 1994. I send it out once a month to clients and prospective clients. I usually write about a business topic, but not always.

For August I wrote about my first experience with The Computer Manager, Inc. (way back in 1993)

and Tony LaMagna. I hope you enjoy it. [The Collector Chronicle - August 2025](#).

I also have an archive of past newsletters I'd like to share with anyone who's interested in reading them. You can find them here: [North American Recovery Newsletter Archive](#).

I'll eventually start writing articles for this publication from the perspective of the owner of a software company, but I'm so new at the job that I don't really have anything to write about yet. But that will change. I hope you all have a great month. Looking forward to seeing you again at the next User Forum.

Take care,  
Dave Saxton  
President @ CEO  
The Computer Manger, Inc.

The Debt\$Net® Newsletter is published by The Computer Manager, Inc. and is distributed free of charge to our clients.

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## Office Holiday Closures

Labor Day, September 1, 2025

Thanksgiving Holiday, November 27 & 28, 2025

Christmas Holiday, December 24 & 25, 2025

New Year's Day, January 1, 2026